



To Our Valued Customers & Associates,

As the COVID-19 situation evolves, we continue to adjust our operating practices in response to the guidelines recommended by the Provincial and Federal health authorities to prioritize the safety of our Customers and our Employees.

How We're Responding

- 1) Limiting traffic in our Office and Warehouse. Homeowners will be required to schedule an appointment before visiting
- 2) We are encouraging orders to be placed by phone, email, online, or by fax when possible
- 3) Maintaining our regular opening hours - Monday to Friday, 8 am to 4:30 pm
- 4) Increasing the frequency of cleaning and disinfecting commonly touched surfaces
- 5) Fully supporting Employees in taking time off to follow quarantine recommendations made by the local health authorities

Before You Visit, Please...

- 1) Call our Office at (604) 946-6128 to schedule an appointment. We will reserve a 30 minute time slot for your visit
- 2) Bring a mask and practice physical distancing during your appointment.
- 3) Refrain from touching the products and displays
- 4) Sanitize your hands at the sanitizing stations upon entering the Office or Warehouse

We are working hard to ensure Customers have continuous access to our products and meeting homeowners' needs. We will continue to update you as the situation evolves.

Management Team

WEST COAST GRANITE

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